

החוג למנהל עסקים Department of Business Administration



#### University of Haifa Faculty of Management 8150 (Green MBA) Computers and Information Systems October 2018 – December 2018 Instructor: Dr. David Bodoff (dbodoff@univ.haifa.ac.il)

# How to email your instructor: Write "Green MBA" in the subject header

## **Course Philosophy and Goals**

The goal of the course is to enable a general manager to make "better" IT decisions. The course is geared toward aspiring CEO's, CIO's, and other senior managers. It covers important IT-related decisions facing top management. This course will *not* familiarize you with specific software programs that are currently on the market.

The method of learning is based on case studies. Using those cases, students *practice* making complex managerial decisions related to IT management.

# **Course Outline: See Detailed Schedule below**

## Methodology

Lectures are supplemented by

- case study presentations, done for homework in groups
- in-class written exercises, done individually
- in-class discussions

## **Course Requirements**

Students are required to complete the following:

- a) Read 6 case studies before class
- b) A quiz on each case study
- c) 1-2 case presentations, done in a group of 3 students
- d) 2 exercises that are done in class
- e) A final exam.
- f) Participate in class

Attendance requirements follow school policy. A detailed schedule of ALL your homework assignments and due dates is found at the end of this syllabus.

#### More about Case Study Assignments (items a-c above)

- Every student must read every case.
- There will be a short quiz on every case.
- In addition, for each case, a few groups of students will be asked to prepare a 5minute PPT presentation on the questions that I asked. Maximum 5 slides.



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- Case study presentations must be done in groups of 3 people, which we will arrange on the first meeting.
- Guidelines on case presentations: A good presentation is a convincing one. It will answer the questions using a clear and logical argument, supported by facts from the case. It is not necessary to guess what the instructor thinks, and it is not necessary to use ideas from the lectures. It is only necessary to present a clear and compelling argument based on your own experience and logic, together with the facts as they are presented in the case.
- Please refrain from asking former students to provide you with verbal or written information about a "good" way to analyze the case. And definitely don't use in your presentations any specific information about the case analyses that you may accidentally hear from previous students of the course. Any such attempt will result in a failing grade for the course, as well as additional sanctions.

## More about Individual In-class assignments (item "d" above)

On 2 occasions you will do individual written work, during class, for a grade.

#### If you miss class

If you miss a quiz due to an excused absence (i.e. up to 2), you do not need to make it up. If you miss one or more of the in-class assignments, then you must contact me and make it up.

#### Grades

6 Quizzes (20%) Attendance and Participation in classroom discussion (15%) In-class exercises (2 \* 5% each = 10%) Exam (55%)

## Materials

Harvard Cases:

Moore Medical Corporation, case # 9-601-142 BMW AG: The Digital Car Project (A) #9-699-044 Rich-Con Steel, case # 9-699-133 The Long Battle for an Instant Messaging Standard, case # SM-138 Volkswagen of America: Managing IT Priorities, case #9-606-003 The ITC eChoupal Initiative, case #9-604-016 There is no textbook.



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#### Schedule Readings (quiz In-class Major question being Class Topic for everyone, and Assign discussed Date # case presentations ment? for some) that are due this date 19/10 Introduction 1 Introduction, and then 2 26/10 Functional IT (FIT) – Moore Medical IT in strategy and Which functional operations (I) business applications 3 2/11 Functional IT (FIT) -BMW (A) should my company IT in strategy and even consider? operations (II) Enterprise IT (EIT) 4 9/11 RichCon Yes How to survive large implementations? 5 Network IT (NIT) IT and corporate 16/11 communication 6 IT Governance VW Who/How do IT 23/11Yes decisions get made? 7 30/12 Networks and AOL Instant Cooperate or Compete Standards Messaging on standards? 8 ITC eChoupal 7/12 Information Technology and Rural Development