

EDS System of Ebsco in Technion Central library

Central Library, Technion

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The project's main purpose is to support the process of implementing EDS, a new discovery tool at the Technion Libraries, including the testing of the new system and finding the appropriate interface based on user needs.

The Technion Libraries consist of the Central Library and 14 departmental libraries. The Central Library provides services to the libraries of the units, develops and maintains the computer systems that support all Technion libraries.

The library is implementing this new tool that is intended to improve the users' search experience and results.

During my project, I investigated the Technion users' needs by meeting with the advisor, Technion professionals, librarians in the various faculties, collecting data concerning the use of databases in several faculties. I interviewed a representative of another institution that uses EDS. I also met with the local representative of EBSCO company that supplies the EDS in Israel. In addition I checked the EDS interface through a trial system. The results of all my investigations can be found in reports that I turned in to my advisor.

The final product consists of: Intermediate updated reports accompanying the implementation process, Summary report, including recommendations for the EDS implementation.

My contribution to the organization was to help adapting the system to its users' needs. It involves integrating knowledge management system in an academic institution for the promotion of teaching and research study.

The Technion Central Library moves toward the future and focuses on users' needs, it seems that EDS is the best tool for this.