החוג לניהול מידע וידע

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Organizing information and building information and knowledge management system

Intel
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The project's aim is to organize information and build a user-friendly knowledge and information system for working groups in Intel. Intel is a hi-tech company which specializing in microprocessors development. First of all I learned about the nature, type and structure of work of the relevant groups, and on their materials and products. Then the requirements were defined through meetings with the relevant people. The next step was organizing the information in a way that reflect the groups work structure, to enable orientation in the vast material, and finding information in a quick and simple manner. The organizing was done through an information tree after several meetings with relevant officials.

Initial design and structure of the information system were built and presented, also we had some changes in this part until getting to the final one.

After examining platforms for implementation, WIKI platform was selected.

The final product is the WIKI site, in the first stage it was built with main pages and two levels from the tree with initial content. In the second stage the site underwent changes in design in addition to content filling, and most of the material was transferred to it .

After producing the site to employees they started to use it, they expressed a good desire for that.

WIKI site requires a lot of cooperation from the employees to keep it updated and relevant, which helps them preserve and restore the updated information and knowledge, both: for themselves and for their customers, and that is my recommendation to them – to maintain it.

Working on this project, provided a good experience in the field of organizing information for organizations. In addition, acquiring knowledge regarding platforms for organizing information and knowledge in general and WIKI in particular.