

Information Monitoring System

Gamefly Streaming

Suhad Zoabi

Advisors: Eli Chernos, Elad Dror

Information and knowledge management field gives us many tools that were used in this practicum. The main purpose was to understand what's the difference between Data, Information and knowledge is. The process of understating of each field will lead us to the wisdom. The purpose of this practicum was using this theory to define and build Information monitoring system for the Operation team in a Software Company.

This team is the direct user of the requested system; The team members have a lot of problems with the current tools, which are supposed to help them to retrieve and monitor the product, the data which stored in the database in the best way, and give them Information to increase their knowledge,

Their needs are to have a monitoring system that gives a quick troubleshooting for the servers, support end users in a short time, increases the system stability, and improves the quality of the product.

The Monitoring system will be a site, which is based on Information retrieval functions, as searching, and filtering. The first phase will be to define the home page that includes the High-level information of the system/product according to the needs and the requirements. The next step is to have and use the first version of the system. The second phase will be to define more pages and features which will contain specific data and information in low-level description and details.

The conclusion of this Practicum is to show the importance of knowledge and information experts to improve the process of the organization, and the quality of the product.

They could do integration of the data, information and knowledge of the system, building monitoring system, which helps to meet the needs of the organization.



החוג לניהול מידע וידע
The Department of Information
and Knowledge Management

