

Establishing and characterizing an organizational wiki system

Organization: Democratic School "Misholim"

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Misholim is a democratic school based on the vision of the child as a whole person, and equality between children and adults. This equality is reflected in internal democracy in the school, through which the school community decides.

The faculty members are responsible for the management and collection of all available information in the school. The absence of an existing system impairs the ongoing management of the organization's information. In order to improve staff work processes, it was necessary to establish and implement a KM system, where editing, sharing, distribution and documentation of information is required. The use of the system will lead to uniformity in the information existing in the organization and its use, will preserve the knowledge and will provide a simple solution at one point. In the course of the project, several existing products were tested and a wiki-organizational system was installed, due to the familiarity to the Wikipedia interface, the response to the organization's needs and the non-cost of the system. The system was presented to all the school. The faculty members who were required to upload content and enrich information items in the system received separate instruction on how to manage and distribute the information.

The final product is a system that will enable the organization to manage information more effectively and more focused, while providing means and capabilities for supervision and coordination of existing content. A goal that was defined as a success measure for the project was independent system management and uploading of content by authorized users, to independent management and maintenance without the intervention of outside parties.

The project demonstrates the importance of KM to organizations. On the personal level, I was given the opportunity to realize technological theories from the academic world while creating a close connection between the academic studies and the information needs of an organization in practice.